

# HOW OUR SERVICE WORKS



Smoke Alarms Australia receives a service request.



Smoke Alarms Australia calls your tenant to book an appointment.



Smoke Alarms Australia tests, replaces and installs smoke alarms in your property.



Your property is compliant.



Throughout the whole process, your property manager can view your property's status through our state of the art online portal.



**SmokeAlarms**  
AUSTRALIA  
the responsible choice

## SMOKE ALARMS AUSTRALIA

Level 4, 407 Pacific Highway  
Artarmon NSW 2064

**Tel: 1300 125 276**

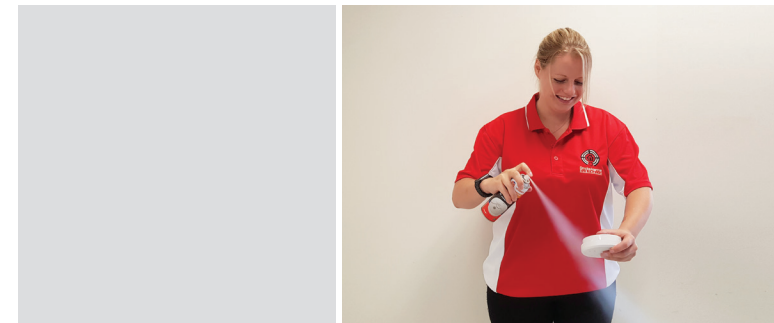
Fax: 1300 305 225

[info@smokealarmsaustralia.com.au](mailto:info@smokealarmsaustralia.com.au)

[www.smokealarmsaustralia.com.au](http://www.smokealarmsaustralia.com.au)



# LANDLORD INFORMATION PACKAGE



# WE PROVIDE THE PROTECTION YOU NEED

At **Smoke Alarms Australia**, we are the market leader in smoke alarm servicing, having protected Australian homes since 2005.

We offer a highly organised, systematic and transparent service, which ensures your property is always compliant, and your tenants are safe.

**Smoke Alarms Australia** offers a highly comprehensive subscription package for \$99 per year, which includes unlimited callouts to your property throughout the subscription period by our qualified field technicians, who will test and Certify your smoke alarms.

## WHAT'S INCLUDED IN OUR SERVICE?

**\$99**  
FLAT FEE  
incl GST

**NO MORE TO PAY**



Our 24 hour support line gives your tenants peace of mind.



Workmanship plus product liability insurance to give you the highest level of protection.



Unlimited services for properties under subscription.



Our premium photoelectric smoke alarms will keep your property and tenants safe.



Our live portal allows your property manager to see the service record for your property.



Smoke alarms provide early warning and give the best opportunity to save the lives of your tenants, reduce the risk to your property and protect your investment

## LEGISLATION

The Victorian Building Authority requires that all residential buildings have working smoke alarms.

The Building Regulations 2006 requires that smoke alarms meet the requirements of Australian Standard 3786.

Smoke alarms must be placed in compliant locations as set out in the Building Code of Australia Part 3.7.2, and must be maintained throughout a tenancy agreement as per the Residential Tenancies Act 1997

## SMOKE ALARM MAINTENANCE AUTHORISATION FORM

### OWNER

Name: .....

Phone: .....

### PROPERTY

Address: .....

Suburb: .....

State: ..... Postcode: .....

### TENANT

Name: .....

Phone: .....

### REAL ESTATE AGENT

Company: .....

Property Manager: .....

Owner's Signature .....

Please tick one box below:

☐ I authorise Smoke Alarms Australia to maintain and service smoke alarms at the above property for compliancy at \$99.00.

Note: to ensure your continuous protection, the annual service will be rolled over at the end of the 12-month term and invoiced for the next year, unless we are instructed by you or your agent more than 24 hours prior to expiry.

☐ I will be taking responsibility for ensuring that the above property is compliant in line with the Residential Tenancies Act 1997, the Building regulation 2006 and the Building Code of Australia Part 3.7.2.